

Delinquency Management Workshop for the MPF[®] Portfolio Products

Overview

The MPF Program presents a workshop on delinquency management processes and best practices. The presentation will highlight:

- Delinquency reporting requirements
- Management of the collections process
- Property inspection requirements
- Relief provisions and processes including the Temporary Loan Payment Modification Plan
- Foreclosure, Bankruptcy, and REO Management Process
- Foreclosure alternatives, expenses, proceedings, and reinstatements

Who should attend?

The presentation is recommended for:

- Collection and Default staff
- Foreclosure and REO staff
- Bankruptcy staff

Prerequisites

We recommend that participants review the following MPF Guide material before the webinar:

- Servicing Guide Chapters 105.8.2 and 107
- Forms SG354, SG400, SG401 and SG402
- Servicing Guide Exhibit B and Appendices
- PFI Advisory dated 2/10/11 (Importance of Timely MPF Mortgage Delinquency Processing and Reporting)

This information can be accessed by clicking here: MPF Guides

Date and Time:

• Thursday, November 6

1:00 – 3:00 p.m. (Central Time)

How do I register?

Please click on the link to register and provide the information listed below: MPF Webinar Registration

- Name
- Email address
- Organization (Institution)
- Address
- City
- State
- PFI number
- Phone number

You will receive a confirmation and schedule once your registration is received. You will also receive a separate email with the presentation materials the morning of the webinar.

"MPF," "MPF Xtra," and "eMPF" are registered trademarks and the "MPF Mortgage Partnership Finance" logo is a trademark of the Federal Home Loan Bank of Chicago.

