

# Why is my mortgage company on my check?



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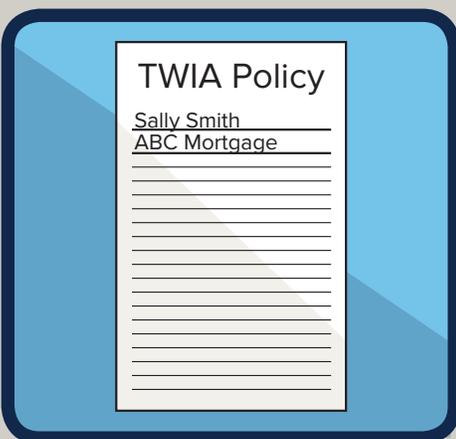
Mortgage companies generally require homeowners to carry property insurance and be included as a named insured on the insurance policy because of their financial interest in your property. As a named insured, the mortgage company is also included as a payee on your claim payment for your home.

## How should I proceed?

Every mortgage company follows different guidelines on how to process these checks. Contact your company right away to find out how to endorse and process your claim payment check.

## What if the mortgage company named on the check is incorrect?

If you are no longer working with the mortgage company listed on the check, this information will need to be changed on your policy to reflect your current company before a new check can be issued. To update this change on your policy please reach out to your agent, contact our claims department, or email correct mortgage documents directly to [stoppay@TWIA.org](mailto:stoppay@TWIA.org).



- 1** Both policyholder and mortgagee have a financial interest in the property.
- 2** The check you receive may have both the name of the policyholder and the mortgage company.
- 3** Contact your mortgage company to find out how to endorse and process your claim payment check.