

Life Enrichment & Legacy FAQs



Updated information is highlighted in yellow

- **Life Enrichment & Legacy Support – What else can I do to support the campus at this time?**
 - All Life Enrichment and Legacy teams should assist when needed in the campus including monitoring/screening at the main entrance, assisting with meals/meal deliveries, environmental service needs and care if qualified.
- **Activities – With residents restricted to their apartments, what kind of activities can we facilitate?**
 - All staff can assist in providing resident activities, facilitating programming and engagement (ex: singing in the hallways) while residents are in their apartments.
 - Residents restricted to apartments can enjoy hallway activities by sitting in a chair at the threshold of their apartment doorway for sing-a-longs, bingo, etc.
 - Providing residents activities (ex: puzzles, trivia, word find, etc.) they can self-manage is ideal so there's no need for staff to remain in an apartment. This will allow you to provide activities to many.
 - A list of apartment programming ideas is available on the K-Drive and being distributed to Life Enrichment and Legacy Leaders by the LES team
 - We should continue to document daily engagement of all residents in CareTracker
- **Group Activities – Can we host group activities in the campus?**
 - Except for Legacy, group activities should be cancelled while residents are asked to remain in their apartments
- **AL Legacy Lanes & Neighborhoods – Are our Legacy residents restricted to apartments and from group activities?**
 - **AL** Legacy residents should be encouraged to stay in their rooms but are not restricted to them
 - All staff can assist in facilitating programming and engagement with our Legacy residents
 - A list of apartment programming ideas is available on the K-Drive and being distributed to our Life Enrichment and Legacy Leaders by the LES team
 - Every effort should be made to entertain residents in the common areas in smaller groups where the programming may be adapted or occur more than once throughout the day
 - Every effort should be made to dine residents in smaller groups
 - We should continue to document daily engagement of all residents in CareTracker as Daily Rhythms or 1:1
 - All Campus Director one-on-one engagement should be documented in CareTracker
- **Skilled Legacy Lanes – Are our skilled Legacy residents restricted to apartments and from group activities?**
 - Yes, we are complying with the CDC, CMS and state governmental guidance which currently limits residents in skilled settings to their apartments
 - All staff can assist in providing resident activities, facilitating programming and engagement (ex: singing in the hallways) while residents are in their apartments

- Residents restricted to apartments can enjoy hallway activities by sitting in a chair at the threshold of their apartment doorway for sing-a-longs, bingo, etc.
 - Providing residents activities (ex: puzzles, trivia, word find, etc.) they can self-manage is ideal so there's no need for staff to remain in an apartment. This will allow you to provide activities to many.
 - A list of apartment programming ideas is available on the K-Drive and is being distributed to Life Enrichment and Legacy Leaders by the LES team
 - We should continue to document daily engagement of all residents in CareTracker
- **Outings & Appointments – What about our scheduled outings or transportation to appointments?**
 - All campus outings should be cancelled at this time, however transportation to appointments will continue if determined necessary by the clinical team
 - **Resident Engagement - If a staff member visits or engages in a 1:1 activity with a resident, do they need to document the engagement in CareTracker?**
 - Yes, it is essential that we capture any engagement provided with a resident in CareTracker or given to a member of Life Enrichment to document on their behalf
 - LED's and Legacy Leaders can encourage other available team members from other departments to visit residents and/or engage in 1:1 activities
 - Consider assigning specific neighborhoods/hallways to Life Enrichment staff and/or available staff to ensure all residents in the campus have an opportunity for visits and engagement
 - **Health Center 1:1's – Do we continue with our previously scheduled 1-1's with our health center residents?**
 - Yes, all previously scheduled health center 1:1's should continue a scheduled
 - **Video Conferencing - What is the process for utilizing alternative communication technology for resident/visitor interactions?**
 - Any video communication needs to take place in the resident's room, not in campus common areas.
 - Any video communication cannot include other residents.
 - Schedule times with residents and their loved ones to conduct virtual calls utilizing either the resident's personal device or a campus device.
 - Obtain and document verbal consent for the use of a campus device for virtual calls and document the consent in Matrix as an observation titled "*Consent to Skype/FaceTime*"
 - Please do NOT wait for consent before having virtual calls.
 - If the resident is using a shared device, the resident's verbal consent and acknowledgement of using the shared device needs to be logged in Matrix as an observation titled "*Consent to Skype/FaceTime*"
 - Each video conference including the initial call and thereafter should be documented in CareTracker (*Life Enrichment – Life Enrichment TSS – More Programs – Other – type "Skype/FaceTime"*)
 - Residents are encouraged to use their own devices for FaceTime, phone calls, etc.

- Life Enrichment team members can assist residents with utilizing communication technology.
 - If a resident does not have their own device, the Life Enrichment team can make a shared device available.
- **Handwashing – Regular Handwashing should be continually encouraged, especially in Legacy.**