

Dear Valued Trilogy Partner,

As you may have seen, the COVID-19 outbreak has dominated the news cycle. We are writing you today as part of our efforts to proactively communicate steps we are taking to guard our campuses against the potential spread of viral infection.

Effective immediately, we are unable to allow high school students who are not employed by Trilogy Health Services into our campuses. Currently, we have adopted a policy to restrict visitors to our campuses through the end of March. We will make exceptions for end of life care. We understand that this is a big ask for our residents, families, and partners. As a healthcare provider, it is our obligation to do everything we can to protect those we serve. This decision has been made per current guidelines released by the CDC, CMS and/or state government officials.

Every essential person entering our building is being screened, including employees, pharmacy providers and other medically essential vendors. Any employed high school student who does not pass our screening will not be permitted to enter our campus for a minimum of 14 days and will be advised to see their healthcare provider.

We thank you for your understanding as we strive to ensure the health and well-being of our residents, employees and families.

Yours in Service,

President & CEO

Trilogy Health Services, LLC

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