

About the New TFPA System

New or enhanced feature highlights

- A more streamlined application process
- Immediate policy issuance available
- New e-payment and recurring payment options
- Entry of First Notices of Loss directly into Claims Center
- Review progress and documents related to claims within the system

A few important impacts to agent related processes

- New business on or after the implementation date will be created and managed in the new TFPA system
- Renewals will be managed in the legacy system and migrated to the new system at a later date
- Payment is required before coverages may be bound for all policy issuance or renewals, except when payor is the mortgage company
- Know the policy's renewal or effective date before calling for help