

Policyholder Name Mailing Address 1 Mailing Address 2

Important Correction to Your TWIA Depopulation Letter

Date:December 6, 2017Policy Number:TWIA-0000000-00Property Location:Insured Address 2, Insured Address 3

Dear Policyholder,

You received a December 1, 2017 letter with information about an offer of insurance through our depopulation program. While you do have an offer through this program, due to a technical error, your letter had a property location address that was not associated with your policy. Your policy location was listed on a notice to another policyholder, who has also been sent a correction.

We take full responsibility, and apologize for this error. Attached is a notice with the correct information. If you already submitted the form required to stay with TWIA that shows the wrong property location, you need to sign and submit the corrected form provided here. You do not need to take any other action related to this issue.

Please know that your financial information is safe. The information shared does not include information such as social security numbers or bank account numbers. We have taken steps to ensure this error will not happen in the future.

Your agent, Agency Name, has been informed of this error and the correction. If you wish to talk with your agent about this, please call them at 0-000-000-0000. If you have any other questions, please call us at 1-800-208-5948.

Sincerely,

Texas Windstorm Insurance Association Copy: Agency Name

For more information visit www.TWIA.org/depopulationpolicyholders/

Texas Windstorm Insurance Association 5700 South MoPac Expressway, Building A, Austin, Texas 78749 P.O. Box 99090, Austin, Texas 78709-9090 800-208-5948