



Partnership Is Our Middle Name.

The Federal Home Loan Bank of Chicago has recently enhanced the resources dedicated to helping Participating Financial Institutions (PFIs) successfully navigate the MPF Program by creating a new MPF Account Management team. MPF Account Managers, MPF Sales, and the Sales Directors look forward to working with you to ensure your institution receives the support you need as the secondary mortgage market continues to evolve.

The MPF Account Managers will focus on assisting with topics that include:

Administrative Support: Assisting you with policy updates and supporting the dissemination of relevant information as changes occur, as well as communicating and providing updates regarding announcements, bulletins, advisories, and notices.

Default Management: Providing additional support in the areas of loss mitigation, delinquency reporting, foreclosure, bankruptcy, and REO as your institution requires.

Quality Control (QC): While we have a Quality Control (QC) team that will continue to work directly with you on the QC of loan files, I will be supporting you before and after any QC is performed.

The members of the new account management team and their contact information are:



Marianne Canon

312-552-2726

mcanon@fhlbc.com



Toya Glenn

312-552-2714

tglenn@fhlbc.com



Mariya Shudra

312-565-5743

mshudra@fhlbc.com

The creation of this new team is another reflection of our commitment to bring our slogan “Partnership Is Our Middle Name” to life for you.