

With all of the changes in the mortgage industry, everyone can benefit from additional support. We are pleased to introduce your Mortgage Partnership Finance® (MPF®) Program training team. Your MPF training team is available to provide new PFI training, specialized training, and continuing education. The training team is accessible for on-site sessions upon your request.

- **New PFI Training:** New PFIs will be welcomed with a comprehensive training overview of the MPF Program geared toward maximizing our partnership and leveraging the multiple products available.
- **Specialized Training:** These trainings are tailored to your unique needs and include topics such as MPF products, industry updates and trends, AllRegs® / eMPF® , loan delivery, underwriting, and servicing.
- **Continuing Education:** Extended resources will include on-site training, online classes, weekly national webinars (live and recorded), modules focused on mortgage operations, and regional workshops. An enhanced Training Center is available at your finger tips at [www.fhlbmpf.com](http://www.fhlbmpf.com) for easy access to these tools.

Information will be communicated regarding available on-site training sessions. These comprehensive trainings will include complete information on all of the MPF products. A small example includes: underwriting, quality control, and how to get the most out of your eMPF and MPF website experiences.

The training team will take a proactive approach by reaching out to PFIs based on your recent activity with the MPF Program. However, if you have training needs, new employees, or QC reviews that have not met your expectations, etc.—we encourage you take advantage of the FREE training now! Please contact me or one of the following MPF training specialists:



**Jim Krantz**  
**(Team Manager)**

312-552-2622

[jkrantz@fhlbc.com](mailto:jkrantz@fhlbc.com)



**Dawn Kershner**  
**(Illinois)**

312-565-5786

[dkershner@fhlbc.com](mailto:dkershner@fhlbc.com)



**Pat Knoebel**  
**(Wisconsin)**

312-552-1282

[pknoebel@fhlbc.com](mailto:pknoebel@fhlbc.com)



**Kathy Roos**  
**(Illinois)**

312-565-5354

[kroos@fhlbc.com](mailto:kroos@fhlbc.com)

The Federal Home Loan Bank of Chicago looks forward to working side by side with you to broaden our business partnership. We appreciate your continued efforts, and are excited to introduce these new enhancements. With the additional resources, we believe you will gain knowledge and confidence, reduce your loan losses and defects, and utilize the added convenience of a central point of contact to promptly assist with your needs. Extending these services is another reflection of our commitment to bring our slogan “Partnership Is Our Middle Name” to life for you.